

FINS 'N FETHERS, LLC
CASA VIEJA LODGE AND FINS 'N FEATHERS FLEET
STANDARD POLICIES FOR CANCELLATIONS AND REFUNDS

DEPOSITS:

Once dates are reserved, you will have 2 weeks to send a deposit of 50%. This will secure your desired dates and itinerary. **This is subject to change as far as last minute bookings are concerned.*

BALANCES:

The 50% balance is due 8 weeks prior to your scheduled departure date. A notice will be sent reminding you of the due date. **This is subject to change as far as last minute bookings are concerned.*

REFUNDS:

If you must cancel your trip for any reason, we will immediately seek to resell those dates. If we are able to resell the dates, you will receive a full refund, less a \$100 per person cancellation fee, plus any non-refundable costs such as airline tickets. If we are not able to resell the dates, you will lose up to 50% of your deposit. If you have already paid in full, 50% will be refunded. If you cancel and reschedule your trip within one year, you will only be responsible for the extra fees involved with your airline tickets and an additional \$50 per person. This rebook period may not exist for over a one-year period.

CANCELLATIONS DUE TO WEATHER CONDITIONS:

If bad weather arises, which is rarely the case, your captain determines that for safety sake, the trip should not be taken; you will receive a full refund for that day's fishing. If, however, you choose not to go out for your own accord, there will be no refund.

CANCELLATIONS DUE TO MECHANICAL BREAKDOWNS:

The Boat, being mechanical, just like fishing, cannot always be guaranteed. As most boat owners and fisherman know. However, if this should occur, we will do our best to arrange for alternatives. If alternatives are not available you will receive a full refund for the boat. If your trip is imminent and there is the chance that your reserved boat will not be ready by your arrival, we will keep you advised of the boat's status and alternatives. If the mechanical breakdown should occur while chartering a prorated refund will be given.

HOTELS:

REFUNDS:

Any cancellations made within 48 hours for pre-paid reservations will be non-refundable for any and all hotels in Guatemala.

Any cancellations for pre-paid reservations with more than 48-hour advance notice will be refunded in accordance to those hotels and airfare policies not belonging to Release.

Visit us on the web www.finsnfeathersinn.com

Fins 'n Feathers, LLC has the right to change its policy at their discretion.